

## International Webinar

On 04-07-2020 an International webinar on 'Tips for Excellent Customer Services and Start Up' was organised by Department of 'Catering Technology and Hotel Management'. Mrs Deepika Behra, Sh Rajendra Aggarwal and Sh jaiparkash all associated with Hotel Industry and the residents of USA and the successful entrepreneurs there, gave useful insights for different types of startups in the Hotel Industry and customer services. Prof Surjeet Boora (Department of Touristm Management, KUK) apprised in detail about career prospects in this industry. Dr Sandeep Malik( Director of Department of Touristm and Hotel Management) elaborated on the numerous jobs and start up ventures in the Hospitality Sector. Principal Dr (Mrs) Suresh Boora thanked the Speakers for taking their time off and for their wonderful presentations. She further added that such type of webinars are the need of the hour to exchange knowledge in the current scenario going on. Dr Yogita, convener of webinar welcomed all the participants and thanked for their presence. Principal lauded the efforts of other members of webinar team- Dr Parmila, Mrs Poonam, Mr Sumit,Mr Ishwer Mr Amit, Mr Parveen,and Mr Rajbeer for their productive contribution.

