

## Grievance Redressal Committee




### Meeting-1

(Session 2017-18)

Today on 16/08/2017 at 11 A.M. by onwards a meeting of grievance and redressal committee (GRC) held at the Principal's office to discuss following agenda in presence of following members:

**Chairperson: Dr (Mrs) Suresh Boora (Principal)**

Members:

1. Dr Seemant 
2. Dr Parmila 
3. Dr Namita 


#### Agenda:

1. Student of B.Com 1<sup>st</sup> year complained of theft of her book and also wrote in her complaint that some other students' books are also stolen.
2. Students playing games of football and Badminton demanded for the specific coaches of these games to excel in forthcoming Tournaments/Championships.

#### **Action Taken:**

1. Members of the committee took serious note of the problem and it was decided that video footage of CCTV camera of the day mentioned by the student will be taken and employee paramvir was asked to do the same. After two hours, meeting was again called and student was identified with the help of complainant and book was recovered from her.
2. In consultation with Mrs. Darshna, Assistant Prof. in Physical Education it was decided by committee members to provide specific coaches in different games so as to help players of college to excel in their games.

The meeting concluded with vote of thanks.

  
Principal  
Kanya Mahavidyalaya  
Kharkhoda, Sonipat

## Grievance Redressal Committee




### Meeting-II

(Session 2017-18)

Today on 12/10/2017 at 11 A.M. by onwards a meeting of grievance and redressal committee (GRC) held at the Principal's office to discuss following agenda in presence of following members:

**Chairperson: Dr (Mrs) Suresh Boora (Principal)**

Members:

1. Dr Seemant 
2. Dr Parmila 
3. Dr Namita 


#### Agenda:

1. Students complained that in college canteen fruits and juices should also be provided along with other eatables.
2. Student of B.Com 1<sup>st</sup> year complained that all students of her class call her by bad names and due to this reason she is undergoing the stress.

#### **Action Taken:**

1. Person in charge of canteen was called to make fruits and juices available in the canteen to fulfill the requirements of students.
2. Senior faculty members of commerce department were apprised about the problem faced by the student and they said they will go to the class of this student and will discuss the matter with the students and will resolve the matter and serious action will be taken against the non serious students.

The meeting concluded with vote of thanks.

  
Principal  
Kanya Mahavidyalaya  
Kharkhoda, Sonipat

**Grievance Redressal Committee**

**Meeting-III**

**(Session 2017-18)**

Today on 15/03/2018 at 12 A.M. by onwards a meeting of grievance and redressal committee (GRC) held at the Principal's office to discuss following agenda in presence of following members:

Dr (Mrs.) Suresh Boora, Principal (Chairperson)

Members:

1. Dr Seemant

2. Dr Parmila

3. Dr Namita

*Suresh*  
*Parmila*  
*Namita*


**Agenda:**

1. Student complained that in room number 01, ceiling fans in the classroom are not giving proper air.
2. Student of B.A. 1<sup>st</sup> Sem complained that inspite of attempting good paper she got only 06 marks in her paper of political science.

**Action Taken:**

1. Electrician Dharam was called in the meeting and was asked to repair the fans of room number 01.
2. Student was called in the meeting and was advised to file RTI to withdraw photo copy of the paper to evaluate the same by the concerned teacher and later on it will be submitted in the controller of exams' office.

The meeting concluded with vote of thanks.

  
Principal  
Kanya Mahavidyalaya  
Kharkhoda, Sonapat