

Students Satisfaction Survey

Students Satisfaction is the ultimate goal of an organization. The result of survey so conducted reveals the efforts made by the college for the satisfaction of students. Students Satisfaction Survey was conducted in the year 2020-21 and got responses from the respondents on various aspects such as: Quality of Teaching-Learning Process, Time-table, Use of ICT Tools, Extension lectures/Workshops/Seminars/ Field trips, Co-curricular activities/ Sports facilities, Laboratories/ Sports equipment and grounds, Internal Evaluation System and follow up approach, Mentor / mentoring system, Library/ E-resources, Amenities provided at Cafeteria/Tuck-shop and others, Practice session/ camps organized etc.

The feedback so obtained is analyzed with the help of various tools and techniques and arranged in the form of table 2. The responses of the students were taken on a four-point scale i.e. 1 to 4. The rating provided to various parameters is based on their mean scores and categorizes as follows: Excellent ($3 \leq M.S. \leq 4$), Very Good ($2 \leq M.S. \leq 3$), Good ($1.5 \leq M.S. \leq 2$) and Average ($M.S. < 1.5$).

Table 2: Students Satisfaction Survey Analysis							
Session 2020-2021							
S. S. NO.	Parameters	Percentage of Students				Average Score out of 4	Rating
		Average (1)	Good (2)	Very Good	Excellent (4)		

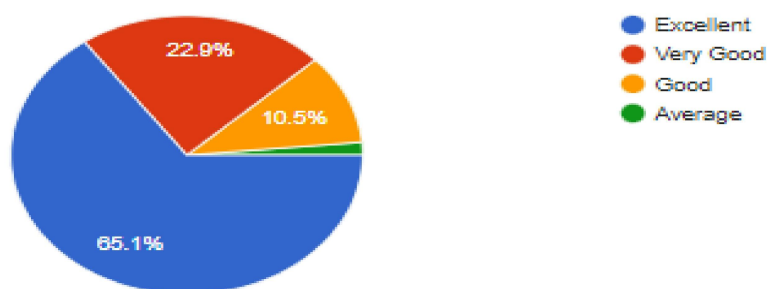
				(3)			
1	Quality of Teaching-Learning Process	1.50	10.49	22.91	65.10	3.52	Excellent
2	Time-Table	3.00	12.42	30.62	53.96	3.36	Excellent
3	Use of ICT Tools	4.93	22.27	33.40	39.40	3.07	Excellent
4	Extension lectures/Workshops/Seminars/ Field trips	4.71	14.78	29.55	50.96	3.27	Excellent
5	Co-curricular activities/ Sports facilities	4.50	14.13	30.41	50.96	3.28	Excellent
6	Laboratories/ Sports equipment and grounds	6.00	15.63	31.69	46.68	3.19	Excellent
7	Internal Evaluation System and follow up approach	4.28	17.34	31.48	46.90	3.21	Excellent
8	Mentor / mentoring system	3.00	13.92	29.76	53.32	3.33	Excellent
9	Library/ E-resources	4.50	14.78	31.48	49.25	3.25	Excellent
10	Amenities provided at Cafeteria/Tuck-shop and others	6.85	22.70	33.19	37.26	3.01	Excellent
11	Opportunities for experiential learning	6.42	19.70	30.84	43.04	3.1	Excellent
12	Coaching and training provided	4.71	17.77	27.19	50.32	3.23	Excellent
13	Infrastructure and equipments	4.93	17.13	34.05	43.90	3.17	Excellent
14	Practice session/ camps organized	4.93	18.20	30.41	46.47	3.18	Excellent

15	Financial incentives/assistance	6.85	19.91	28.69	44.54	3.11	Excellent
16	Yoga/ Meditation/ GYM facility	6.64	16.70	28.69	47.97	3.18	Excellent

It can be examined through the table 2 that students were satisfied with all the parameters i.e. 16 included in the Students satisfaction survey form as their mean score is greater than 3. The highest mean score was obtained by parameter 'Quality of Teaching-Learning Process i.e. 3.52 which indicates that most of the students were satisfied with the quality of the teaching- learning process and the efforts put in by teachers of college during the year 2020-21 and whereas the lowest score was obtained by the parameter 'Amenities provided at Cafeteria/Tuck-shop and others i.e. 3.01 which will further motivate us to enhance the services and amenities in the interest of the students.

How do you rate the overall quality of Teaching-Learning process?

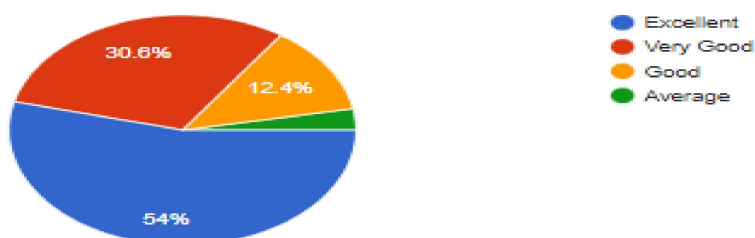
467 responses



The above pie chart shows the students satisfaction survey response on the question how do you rate the overall quality of teaching-learning process? Out of the responses, 65.1 per cent students rated the overall quality of teaching-learning process as excellent. While 22.9 and 10.5 per cent students rated the learning process as very good and good respectively. However the rating of average was given by 1.5 per cent students only.

How do you rate Time-table for your classes?

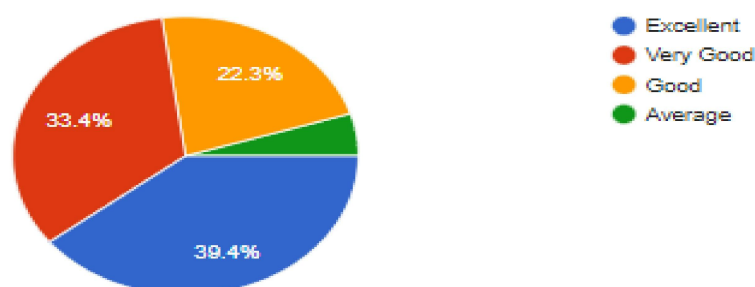
467 responses



The above pie chart shows the students satisfaction survey response on the question how do you rate the Time-Table for your classes? Out of the responses, 54 per cent students rated the overall Time-Table as excellent. While 30.6 and 12.4 per cent students rated the Time-Table as very good and good respectively. However the rating of average was given by 3 per cent students only.

How do you rate teaching with the Use of ICT Tools?

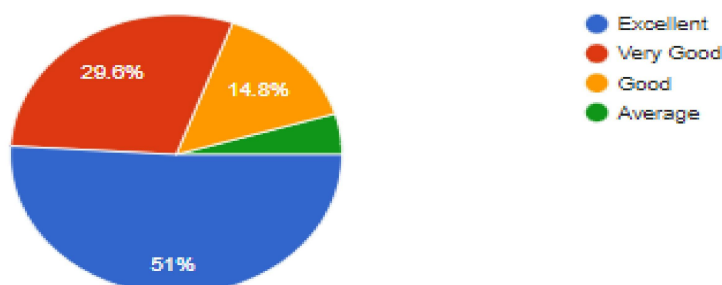
467 responses



The above pie chart shows the students' satisfaction survey response on the question how do you rate teaching with the use of ICT Tools? Out of the responses, 39.4 per cent students rated the use of ICT Tools as excellent. While 33.4 and 22.3 per cent students rated the use of ICT Tools as very good and good respectively. However the rating of average was given by 4.9 per cent students only.

How do you rate Extension lectures/Workshops/Seminars/ Field trips organised by your department?

467 responses

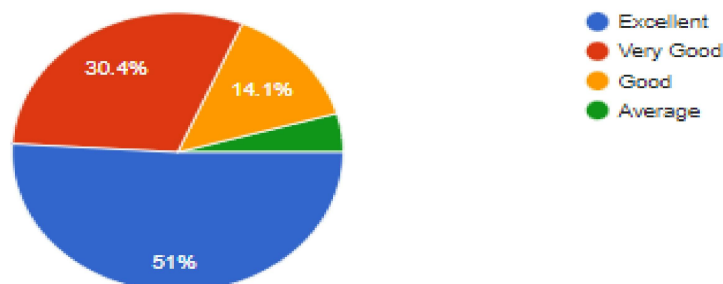


The above pie chart shows the students satisfaction survey response on the question how do you rate the Extension lectures/Workshops/Seminars/ Field trips organized by your departments? Out of the responses, 51 per cent students rated the Extension lectures/Workshops/Seminars/ Field trips as excellent. 29.6 and 14.8 per cent students rated the extension

lectures/Workshops/Seminars/ Field trips by their departments as very-good and good respectively. However the rating of average was given by 4.7 per cent students only.

How do you rate the co-curricular activities/ Sports facilities in the college and encouragement provided by the teachers to you to participate in these activities?

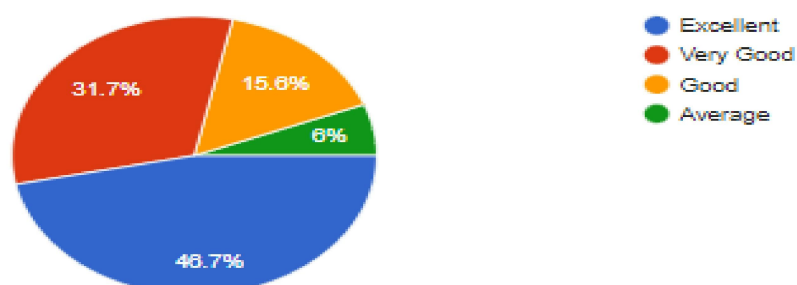
467 responses



The above pie chart shows the students satisfaction survey response on the question how do you rate the Co-curricular activities/ Sports facilities? Out of the responses, 51 per cent students rated the Co-curricular activities/ Sports facilities as excellent. While 30.4 and 14.1 per cent students rated the Co-curricular activities/ Sports facilities as very good and good respectively. However the rating of average was given by 4.5 per cent students only.

How do you rate the quality of Laboratories/ Sports equipment and grounds?

467 responses

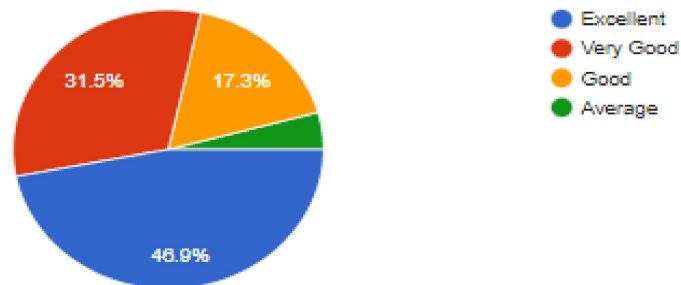


The above pie chart shows the students satisfaction survey response on the question how do you rate the quality of Laboratories/ Sports equipment and grounds? Out of the responses, 46.7 per cent students rated the quality of Laboratories/ Sports equipment and grounds as excellent. While 31.7 and 15.6 per cent students rated the quality of Laboratories/ Sports equipment and grounds

as very good and good respectively. However the rating of average was given by 6 percent students only.

How do you rate the Internal Evaluation System of the college and follow up approach by teachers afterwards?

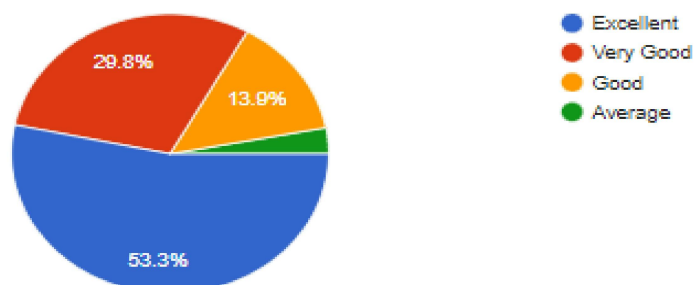
467 responses



The above pie chart shows the students satisfaction survey response on the question how do you rate the Internal Evaluation System and follow up approach? Out of the responses, 46.9 per cent students rated the Internal Evaluation System and follow up approach as excellent. While 31.5 and 17.3 per cent students rated the quality of Internal Evaluation System and follow up approach as very good and good respectively. However the rating of average was given by 4.3 per cent students only.

How do you rate your mentor / mentoring system in college to facilitate you in cognitive, social and emotional growth?

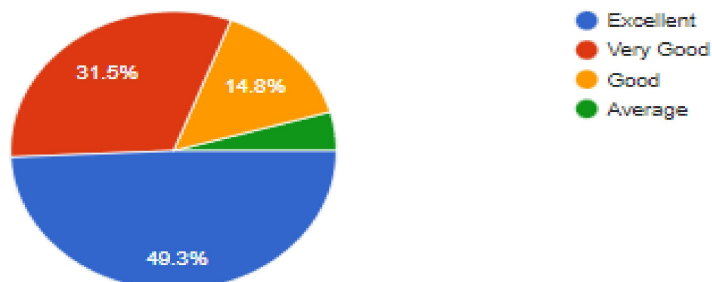
467 responses



The above pie chart shows the students satisfaction survey response on the question how do you rate the Mentor / mentoring system in the college to facilitate in cognitive, social and emotional growth? Out of the responses, 53.3 per cent students rated the Mentor / mentoring system as excellent. While 29.8 and 13.9 per cent students rated the quality of Mentor / mentoring system as very good and good respectively. However the rating of average was given by 3 per cent students only.

How do you rate the Library/ E-resources?

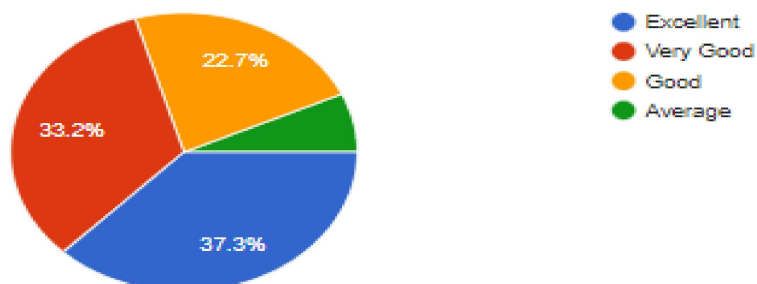
467 responses



The above pie chart shows the students satisfaction survey response on the question how do you rate the Library/ E-resources in the college? Out of the responses, 49.3 per cent students rated the Library/ E-resources as excellent. While 31.5 and 14.8 per cent students rated the quality of Library/ E-resources as very good and good respectively. However the rating of average was given by 4.5 per cent students only.

How do you rate the amenities provided at Cafeteria/Tuck-shop and others?

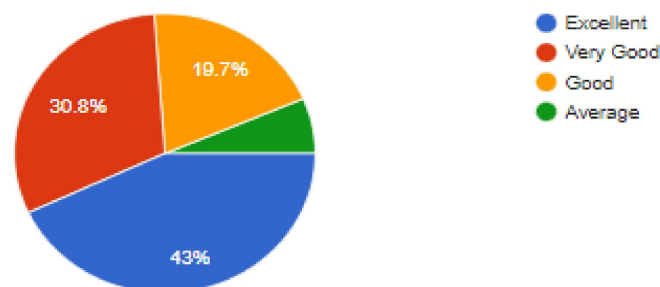
467 responses



The above pie chart shows the students satisfaction survey response on the question how do you rate the Amenities provided at Cafeteria/Tuck-shop and others in the college? Out of the responses, 37.3 per cent students rated the amenities provided at Cafeteria/Tuck-shop and others as excellent. 33.2 and 22.7 per cent students rated the amenities provided at cafeteria/tuck-shop and others as very good and good respectively. However the rating of average was given by 6.9 per cent students only.

How do you rate the opportunities for experiential learning provided by different cells/clubs/societies?

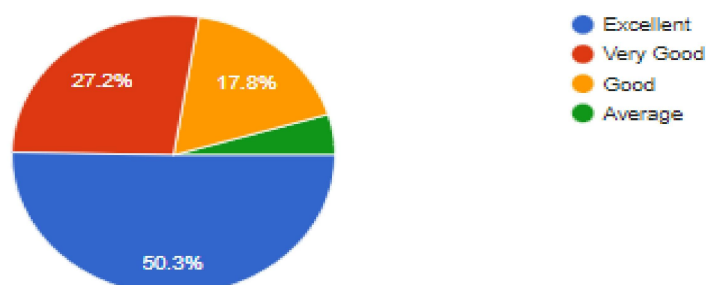
467 responses



The above pie chart shows the students satisfaction survey response on the question how do you rate the Opportunities for experiential learning provided by different cells/clubs/societies in the college? Out of the responses, 43 per cent students rated the Opportunities for experiential learning as excellent. 30.8 and 19.7 per cent students rated the Opportunities for experiential learning as very good and good respectively. However the rating of average was given by 6.4 per cent students only.

How do you rate the coaching and training provided by the college for the respective sports?

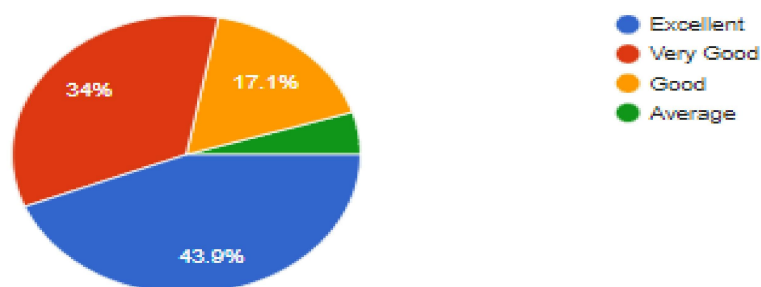
467 responses



The above pie chart shows the students satisfaction survey response on the question how do you rate the Coaching and training provided in the college? Out of the responses, 50.3 per cent students rated the Coaching and training provided as excellent. 27.2 And 17.8 per cent students rated the training provided in the college as very good and good respectively. However the rating of average was given by 4.7 per cent students only.

How do you rate the infrastructure and equipments for outdoor/ indoor sports ?

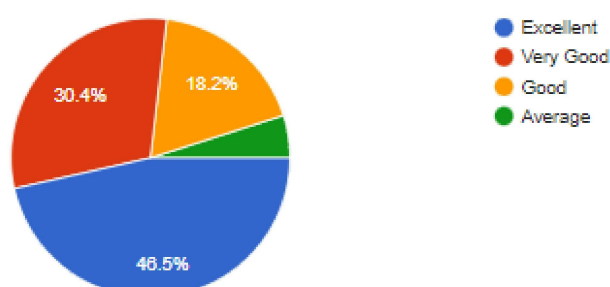
467 responses



The above pie chart shows the students satisfaction survey response on the question how do you rate the Infrastructure and equipments in the college? Out of the responses, 43.9 per cent students rated Infrastructure and equipments in the college as excellent. 34 and 17.1 per cent students rated the Infrastructure and equipments in the college as very good and good respectively. However the rating of average was given by 4.9 per cent students only.

How do you rate the practice session/ camps organised prior to the different tournaments?

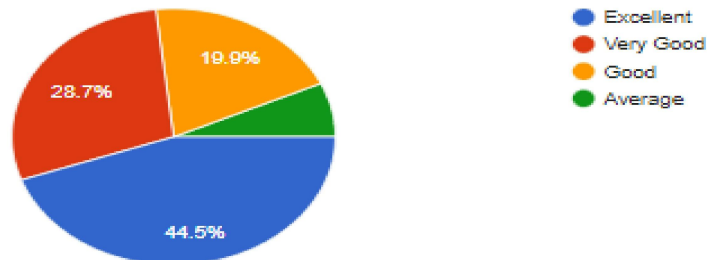
467 responses



The above pie chart shows the students satisfaction survey response on the question how do you rate the Practice session/ camps organized prior to the different tournaments in the college? Out of the responses, 46.5 per cent students rated practice session/ camps organized as excellent. 30.4 and 18.2 per cent students rated the Practice session/ camps organized in college as very good and good respectively. However the rating of average was given by 4.9 per cent students only.

How do you rate the financial incentives/assistance provided to you by the college?

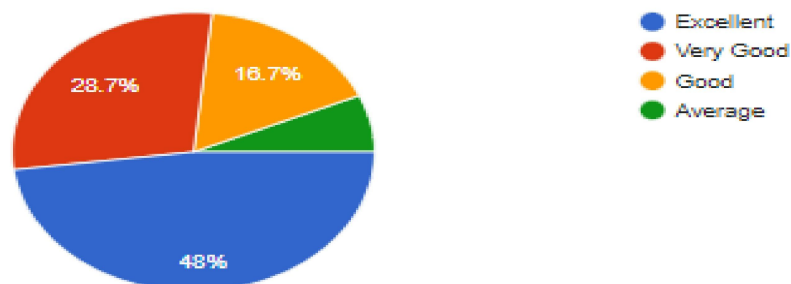
467 responses



The above pie chart shows the students satisfaction survey response on the question how do you rate the financial incentives/assistance provided to you by the college? Out of the responses, 44.5 per cent students rated practice session/ camps organized as excellent. 28.7 and 19.9 per cent students rated the financial incentives/assistance provided by the college as very good and good respectively. However the rating of average was given by 6.9 per cent students only.

How do you rate the Yoga/ Meditation/ GYM facility to improve your fitness?

467 responses



The above pie chart shows the students satisfaction survey response on the question how do you rate the Yoga/ Meditation/ GYM facility in the college to improve your fitness? Out of the responses, 48 per cent students rated Yoga/ Meditation/ GYM facility as excellent. 28.7 and 16.7 per cent students rated the Yoga/ Meditation/ GYM facility in college as very good and good respectively. However the rating of average was given by 6.6 per cent students only.